

Privacy Notice

Grupo Finaccess, SAPI de CV (" Finaccess "), in accordance with the Federal Law on the Protection of Personal Data Held by Individuals (the " Law "), makes available to the public the terms and conditions of the Privacy Notice for the Protection of Personal Data (the " Privacy Notice ").

Responsible for Personal Data: Grupo Finaccess, SAPI de CV, with address at Homero 1500, interior 201, Polanco III section, CP 11540, Miguel Hidalgo, Mexico City, Mexico, will be responsible for the personal data that is provided to it through this means.

Personal Data Collected: Finaccess will collect all or some of the following personal data: name, surname and email address.

Personal Data perceptible through Image Format of People, whether by photographic capture or video recording, as well as that contained in official identification documents, will be equally protected by this Privacy Notice, in addition to the contractual formalities on Protection of Rights that have been entered into in favor of the Owner of the Personal Data generated by Finaccess and that protect the personal rights of each individual with the proper handling of the information in accordance with the parameters of the Purpose, indicated in this Privacy Notice, as well as the provisions of the Law.

During your visit to this site, Finaccess may automatically collect the following information about your computer and your visit: the domain and server from which you access the internet, the internet address of the page that linked you directly to our site; the date and time you accessed our site, how long you stayed on the site, and which areas you visited; your Internet Protocol (IP) address; and your computer's operating system and browser software. We may engage third parties to manage these enforcement measures; however, we never obtain information about the individual identity of any visitor. These third parties must adhere to our privacy standards and provide us with the information in its entirety, using the collected information only for the purposes for which they were engaged, and then destroying the information.

Cookies are text files that are automatically downloaded and stored on the user's computer hard drive when browsing a specific website. They allow the web server to remember certain information about the user, including their preferences for viewing pages on that server, username,

and password. Web beacons, on the other hand, are images embedded in a web page or email that can be used to monitor a visitor's behavior, such as storing information about the user's IP address, the duration of their interaction on the page, and the type of browser used, among other things. We inform you that we use cookies and web beacons to obtain personal information from you, such as: (i) your browser type and operating system; (ii) the web pages you visit; (iii) the links you follow; (iv) your IP address; and (v) the site you visited before entering ours. These cookies and other technologies can be disabled. To learn how to do so, please call (55) 55402311.

Processing: The processing of the Holder's personal data will be carried out in accordance with these terms and conditions, so from this moment it is understood that the Holder gives his consent for said processing.

Processing refers to any manual or automated operation applied to personal data, including obtaining, using, recording, organizing, storing, processing, communicating, disseminating, storing, transferring and disposing of data.

Purpose of Use of Information: The primary purposes for which Finaccess will use the collected personal data are: to identify you, communicate with you, contact you, and send you requested information. Secondary purposes include: informing you about Finaccess's activities and promotions, and for statistical purposes. It is the responsibility of the data subject to ensure that the data provided to Finaccess is truthful and complete, and to notify Finaccess of any changes to said data so that Finaccess can comply with its obligation to keep the information up to date.

If you wish to process the data for new purposes, new consent will be required. Consent is understood as the freely given, specific, and informed indication of the data subject's wishes to allow the processing of their data.

I do not consent to my personal data being processed for the secondary purposes indicated in this privacy notice.

Confidentiality and limitations: Finaccess guarantees the protection of your information through all administrative, technical, and physical security measures, ensuring strict confidentiality and privacy at all times, adhering to the parameters of the Law, as well as the Self-Regulation Parameters issued by the corresponding authority and other applicable regulations. Furthermore, Finaccess informs you that

under no circumstances will it sell, rent, or transfer information related to the Holder's personal data; nor will it share, transmit, or transfer it without your consent. You may at any time limit the use that may be given to the personal data provided by submitting a written request to the offices indicated in the Customer Service, Questions, and Complaints section.

Transfer of Personal Data: Finaccess may transfer your personal data to third parties, as well as to municipal, state, or federal authorities or entities, when such transfer is necessary for the completion of contractual management or services offered by Finaccess, its subsidiaries, and/or related parties, provided that the Data Subject has given their consent, either in this privacy notice or in any other way. We also inform you that such third parties assume the same obligations and responsibilities regarding your personal data as Finaccess, in accordance with this Privacy Notice and the principles of personal data protection established by law. We also inform you that your data may be transferred when requested by any authority for any reason, in accordance with applicable regulations. If you do not object to the transfer of your personal data, it will be understood that you have given your consent.

I do not consent to my personal data being transferred under the terms of this privacy notice.

For inquiries, questions, and complaints: Finaccess's offices are located at Homero 1500, 2nd floor, Polanco III Section, CP 11540, Mexico City, Mexico; Telephone (55) 55402311, for inquiries or complaints, as well as for follow-up on the ARCO Rights Procedure in favor of the Data Subject. Additionally, you may contact them via email at contacto@finaccess.mx.

ARCO Rights (Access, Rectification, Cancellation, Opposition, and Portability): The Data Subject, either personally or through a duly authorized Legal Representative, may initiate the ARCO Rights Procedure to demand proper handling of their Personal Data and request the cessation of its use. This procedure is simple and free of charge. Finaccess, as the responsible entity, undertakes to carry out the procedure in accordance with the Law. This procedure may be initiated in writing at the address indicated in this Privacy Notice under the section "Data Controller." The ARCO Rights Procedure will be initiated by the Data Subject through a written notice delivered to the Finaccess address indicated in this notice or via the email address

indicated in the section entitled "Attention, Questions, and Complaints." The data controller will communicate the decision regarding the validity of the request within 20 business days (extendable by 10 days when justified). If deemed appropriate, it will be implemented within 15 business days. In case of insufficient information, a notification will be issued within a maximum of 5 business days; you will have 10 business days to address it." [\[inicio.inai.org.mx\]](http://[inicio.inai.org.mx])

Finaccess informs you that, having exhausted all legal avenues with Finaccess regarding your Personal Data and without having received a satisfactory response, you may initiate any actions you deem appropriate before the Secretariat of Anti-Corruption and Good Governance, the competent authority for personal data protection, within 20 days following receipt of a response to your request from Finaccess or in the event of lack of response, as stipulated by Article 32 of the Law. Revocation of consent for the processing of information will be granted when requested by the Data Subject or through a duly accredited Legal Representative with a Notarized Power of Attorney, attaching the revocation request, or through the exercise of your ARCO Rights, subject to the terms set forth in this Privacy Notice and as indicated in the first paragraph of the ARCO Rights section. Finaccess may not, under any contractual circumstances, retain the Data Subject's information once it has been duly canceled through the established procedure, unless required to do so by applicable regulations. Finaccess may retain information when required by applicable regulations. Finaccess undertakes to include your information on an Exclusion List to block and, consequently, suspend any activity that could constitute harassment regarding the use of your information. This information will be duly safeguarded until the conclusion of the legally established time limits or upon a request from an authority to proceed with its cancellation, of which you will be duly notified, at which time the information will be deleted.

Revocation of Consent: The revocation of consent in the handling of information will proceed when requested by the Owner of the Personal Data or through a duly accredited Legal Representative with Notarized Power of Attorney attaching the revocation request or through the exercise of their ARCO Rights provided that the contractual or service relationship is not yet formalized, subject to the terms provided in this Privacy Notice and as indicated in the first paragraph of the ARCO Rights Section.

Options to Limit the Use or Disclosure of Your Personal Data:

Finaccess offers you the possibility of making decisions about how we use your personal data; we offer various means for you to inform us of your decision. If you wish to know if there are options available for you to limit, either by blocking or deleting, as appropriate, the use or disclosure of your personal data for any specific processing, please contact us using the information provided in the Customer Service, Questions, and Complaints section. Candidate data will be kept blocked only for the time strictly necessary to address any potential complaints arising from the selection process; after this period, it will be permanently deleted.

Exclusion and Cancellation List: Under no contractual circumstances may Finaccess retain the Personal Data Holder's information once it has been duly canceled following the established procedure, except for the following reasons: Labor Disputes, Presumption of Criminal Activity, Applicable Regulations, and Requests from Authorities. Regarding the foregoing, Finaccess will be responsible for retaining the information in accordance with legal specifications; for tax/accounting information, for 5 to 10 years as stipulated in Article 30 of the Federal Tax Code, and for commercial information, for 10 years as stipulated in Article 46 of the Commercial Code. Once this period has expired, the information may be canceled. However, for information collected through the website that does not fall under this category, a period of one (1) year will be considered.

Finaccess undertakes to include your information on an Exclusion List to suspend all contractual activity and service offers that could constitute harassment regarding the use of your information. This information will be duly safeguarded until the conclusion of the terms established by law and upon request from an authority to proceed with its cancellation, of which you will be duly notified. Finaccess will block the information and then proceed with its deletion if requested by the data subject.

Privacy Notice Update and Modification: Finaccess reserves the right to update and modify this Privacy Notice at any time. All modifications to the Privacy Notice will be prominently displayed in the Finaccess offices described in the Customer Service and Complaints section and will be published on the website. If Finaccess makes any substantial changes to the processing of your personal data, we will notify you via email, provided you have expressly indicated this in writing. Any changes to our privacy notice will take effect 30 calendar days after the

publication of the new notice. If you do not agree with the modifications, please contact us using the information provided in the Customer Service, Questions, and Complaints section.

Last updated: November 25, 2025

I agree with the terms set out in this Privacy Notice and with my personal data being processed in accordance with the terms set out therein.